# Customer Advisory

Date: 09th October 2026
Dear Valued Customers

**Subject: Policy Update: Shipper's Full Responsibility for DG Cargo Misdeclaration**

In line with global maritime safety practices and to ensure full compliance with international and local regulations, **ESL** is applying strict measures against the misdeclaration of Dangerous Goods Cargo. The transport of such cargo is subject to stringent regulatory requirements, and a complete and accurate declaration at the time of booking is essential to ensure compliance with applicable laws and to uphold necessary safety protocols both at the port and onboard our vessels.

**Effective 1st August 2025**, a DG Misdeclaration Fee of **USD 30,000 per container** will be applied.
This fee will apply in the event of any of the following:

- Failure to declare DG cargo
- Incorrect or incomplete DG information (e.g., wrong UN number, missing class, improper packaging)
- Late DG declaration (after the cut-off)
- Declaration of DG cargo under incorrect or misleading cargo description

Furthermore, please be advised that the **Shipper** will bear full responsibility for all associated costs and consequences arising from any misdeclaration. This includes, but is not limited to:

- Additional costs such as re-handling, storage, and fines
- Operational disruptions caused to vessel or terminal operations
- Potential blacklisting for repeated violations
- Legal action, where applicable, under local or international maritime law

We strongly urge all customers and agents to ensure that all DG cargo is declared accurately and in strict compliance with the IMDG Code, as well as applicable port and state

regulations.
Failure to comply endangers vessel safety, crew wellbeing, cargo integrity, and port operations.

For clarification or assistance with DG cargo declarations, please reach out to your local sales or customer service representative.

Thank you for your understanding and continued cooperation.