Customer Advisory

Date: 09 September 2026

Dear Valued Customers

Subject: Mandatory Tax ID & Verified Email ID Requirements for Consignees and Notify Parties in Jordan

We would like to draw your kind attention to an important mandatory customs requirement concerning Shipping Instructions for cargo destined for Jordan.

Effective **01 October 2026**, customers are required to provide the following accurate and verified information for **all Consignees and Notify Parties in Jordan** at the time of Shipping Instructions submission:

- **Correct Tax ID**
- **Verified Email ID**

This requirement also applies when the **final destination of the cargo is Syria or Iraq**.

Failure to provide accurate and verified information may result in customs fines, clearance and delivery delays, and the loss of applicable free storage and detention periods, leading to additional charges such as port storage and line detention.

To avoid such consequences, please ensure that all Consignee and Notify Party details are complete, accurate, and verified before submitting the Shipping Instructions.

Effective **01 October 2026**, any customs fines and related charges arising from incorrect or missing Tax ID and/or verified email ID information provided in the Shipping Instructions

will be recovered from the party responsible for submitting the incorrect or incomplete information.

Should you have any questions or require further clarification, feel free to contact our local offices.

Thank you for your continued cooperation.